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This letter is written as a recommendation letter for TruckPartsInventory.com and the team at Truck Part Solutions Inc.

Before we decided to switch to TPI – we were tracking all our inventory using our own custom built software. Over time, using our own software was frustrating and costly to maintain as the technology was becoming out dated and finding people to support it was difficult. Any change required to meet our business needs was becoming very difficult if not impossible. As the software contained our entire inventory, the thought of changing systems was also daunting.

When we received a demo of TPI – we realized it was time to make a change. We decided to switch over to TPI and for the past 5+ years, we've been using TPI to manage and advertise our inventory online. Since we made the switch, we experienced great customer service. We find their staff to be friendly, available, and knowledgeable. They provide us a quick response time to any question or issue that we may have. We feel like our needs are always a priority for their staff.

The system is easy to use, but if I ever have questions, the staff is always there to help us out. Training has not been an issue – the TPI sales team will support us over the phone or over an online demo to show us how to use new features and answer our questions.

The TPI staff are always wanting to discuss new features and work hard at improving their product based on our suggestions. I no longer have the issue and costs of adding features to my own custom software.

As a business owner, I am constantly working. Using a software that's 100% online also enables me to work from anywhere and spend more time away from the office – which is important to me and my family.

We are confident using TruckPartsInventory.com and appreciate our relationship with the staff at Truck Parts Solutions Inc.

*Jack Lyons, Jr.*